

## **Terms and Conditions**

### **Eligibility**

1. This offer will be available to RSPCA Pet Insurance customers who buy or renew RSPCA Gold or Platinum levels of cover (the "Insurance Policy") between 1<sup>st</sup> May 2020 and 30<sup>th</sup> September 2020. Customers must be a UK resident excluding Northern Ireland where this promotion is not available to enter.
2. Customers must hold their Insurance Policy for at least 14 days from the start or renewal date before they can redeem their 6 months' supply of FleaAWAY™.
3. If a customer insures more than one pet, they will be able to redeem the 6 month FleaAWAY™ for each insured animal that meets these terms and conditions, each pet insured under the Insurance Policy will have its own unique code.
4. Customers will have from the start or renewal date of their Insurance Policy (which must be between the dates stated under point 1) until the end of December 2020 to redeem the 6 month FleaAWAY™ by visiting the RSPCA Online Shop and entering their unique code.
5. If you have any questions about this offer, please email [rspcapetinsurance@coveainsurance.co.uk](mailto:rspcapetinsurance@coveainsurance.co.uk)
6. This promotion is run by Covea Insurance plc with RSPCA providing the FLEAaway treatment. Any disputes will be resolved by the RSPCA and Covea Insurance plc. The final decision on any disputes is made at the promoter's discretion.
7. We will not use your personal information for any marketing purposes.

### **How to Redeem the 6 Month Flea Away Promotional Offer:**

1. RSPCA Pet Insurance customers will be emailed instructions on how to redeem their 6 month supply of FleaAWAY™ following the initial 14 day cooling off period after buying the Insurance Policy.
2. Customers will be sent a unique code (via email unless they have not provided an email address in which case you will receive a letter) and a link to the RSPCA online shop where they can select the appropriate size Flea and Tick treatment for their cat or dog. If customers cannot access the link or complete this process online, they can call the customer services team on 03301 348576 who will assist the customers to obtain their pets' 6 month FleaAWAY™ treatment.
3. The RSPCA FleaAWAY™ treatment is non-exchangeable, non-transferable and no cash alternative is offered.
4. The Promoter reserves the right to replace the incentive with an alternative product of equal or of higher value if circumstances beyond the Promoter's control makes it

necessary to do so. Please note it is the full responsibility of the customers to check suitability and computability of the FleaAWAY™ treatment for their pets in advance and to check all the product information and instructions accompanying the product. [You can find product information here.](#)

5. The Promoter reserves the right to hold, void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
6. The Promoter is Covea Insurance plc, authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, number 202277. Registered Office : Norman Place, Reading, Berkshire, RG1 8DA. No. 613259. You can find Covea Insurance plc's privacy policy [here](#)
7. The FLEAaway treatment is provided by ROYAL SOCIETY FOR THE PREVENTION OF CRUELTY TO ANIMALS, registered in England and Wales charity number 219099 of Wilberforce Way, Southwater, Horsham, West Sussex, RH13 9RS ("RSPCA") You can find RSPCA's privacy policy [here](#).
8. By entering into this promotion you are deemed to have read these terms and conditions and to have agreed to be bound by them. Covea Insurance plc reserves the right to refuse entry to this promotion or refuses to award the 6 month FleaAWAY™ to anyone in breach of these terms and conditions.
9. This promotion will be governed by English law and the customers agree to submit to the exclusive jurisdiction of the English courts in case of any disputes arising from this promotion.